

## PRESS RELEASE

**HEDNO: Instructions to prevent consumers' deception**

HEDNO, deriving from the continuous cases of consumers' deception by people who pretend to be Corporations' employees and proceed to illegal interventions on electricity meters with a fee, is drawing the attention to consumers and points out that:

- HEDNO's authorized service teams **do not ask for a remuneration from consumers during their visit at their property** under any circumstances and for any service
- HEDNO's authorized service teams are provided with special corporation's identity cards which can be requested by consumers, so as to verify that they are an authorized service team.
- In case which the consumer suspects deception by the employees who visit him, he should **call immediately by dialing the faults telephone numbers mentioned on electricity bills.**

Additionally, based on the recent incident of electrician's arrest (who had no cooperative relation direct or indirect with the Corporation), against whom judicial procedure has been enacted according to the relevant announcement by the Hellenic Police, for repeated theft with illegal interventions on electricity meters at residences and shops with the owners' communication including a fee, HEDNO **underlines that property owners involved in such interventions commit also the offence of power stealing that is prosecuted criminally.**

Finally, it is reminded that HEDNO continues to realize ordinary and extraordinary inspections with intensive paces on electricity meters of all consumers so as to locate stealing of power, interventions and illegal connections.

**Athens, 14<sup>th</sup> of September 2015**

**From the Press Office**