

USER SAFETY GUIDE

Electrical installations must be checked by licensed electricians on behalf of the Owner/User at least **every 14 years** for residential properties and **every 1 to 7 years** for business properties, based on type.



The responsibility for the safety of indoor electrical installations lies with the Owner/ User and his/her Electrician, not the Network Operator.
For more information visit www.deddie.gr



Ensuring electrical safety for your home is necessary to avoid any electricity- related risks.



Safety of home electrical installations is ensured **ONLY** through proper electrical home inspection.

HEDNO

Hellenic Electricity Distribution
Network Operator S.A.

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HEDNO

Outdoor areas



- ⚠️ If a cable falls off, users must keep a minimum distance of at least **15 meters** contact the staff of **HEDNO**.
- ⚠️ For lifting machinery, safety distance is **3 meters** from the power lines.

- ⚠️ Kite-flying and hunting activities must be avoided near the power network.
- ⚠️ **Farmers** must be extremely cautious when working near power networks in order to avoid damaging poles, pillars, conductors and cables. Additionally, they must refrain from burning or pruning or crown-thinning material (tree branches, sticks, grass etc.) near network facilities and wooden poles.
- ⚠️ Climbing on power network poles and pillars is prohibited.
- ⚠️ Climbing on trees located near the power network must be avoided.
- ⚠️ Tree pruning near the power network must be avoided.
- ⚠️ Entering enclosed areas of power substations is prohibited.

- ⚠️ Prior to commencement of any excavation works, please refer to **HEDNO** for any information regarding the presence of underground power lines and of their traversing in order to prevent electrical shocks and network damages.
- ⚠️ It is strictly prohibited by law to have any items, such as garbage bins, antennas, posters and plates, placed or hung on power network poles or pillars.



Indoor areas



- ⚠️ Avoid contact with water in operating devices.
- ⚠️ Check switches, outlets, lamps and all electrical appliances to ensure they are operating properly.

- ⚠️ Do not remove plugs from the outlet by pulling off the cable. Instead, hold the plug with your other hand while pulling off the cable.
- ⚠️ Do not switch on electrical appliances that are connected to the outlet to check or repair something inside.
- ⚠️ Never place any metallic items in the outlets.
- ⚠️ Always place outlet safety covers to protect children.
- ⚠️ Turn off your water heater while using the shower.
- ⚠️ Do not keep multiple appliances connected to one power strip as it may cause overload and fire. Do not use light bulbs with a greater wattage than the maximum indicated in the lamp user guide. Always check wattage limit before placing a new bulb in a lamp.

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- ⚠️ Before use, please check the cables of the electrical appliance for any damage or wear.

