

COMMUNICATION**Application of Residential Off-Peak Rates for the winter period 2019-2020**

Residential off-peak rates will apply between 01.11.2019 and 30.04.2020 as follows:

1. For residential customers registered:
 - in all Municipalities and Communities across the Prefecture of Attica;
 - in the wider regions of: Agrinio, Aiginio, Aigio, Aitoliko, Aktio, Alexandroupoli, Almyros (Magnisia), Amaliada, Amyntaio, Amfiklia, Amfilochia, Amfissa, Axioupoli, Argos, Arta, Astros, Veria, Volos, Giannitsa, Grevena, Didimoticho, Distomo, Domokos, Drama, Edessa, Elassona, Eliki, Epidavros, Igoumenitsa, Thiva, Iasmos, Ioannina, Kavala, Kalamata, Kalambaka, Kanalaki, Karditsa, Karpenisi, Kassandria, Kastoria, Katerini, Kiato, Kilkis, Kozani, Komotini, Korinthos, Kranidi, Kyparissia, Lagadas, Lagadia (Arkadia), Lamia, Larisa, Livadia, Nikiti, Methana, Metsovo, Molaoi, Moudania, Nafpaktos, Nafplio, Naousa, Nevrokopi, Xanthi, Xylokastro, Patra, Platamonas, Polygyros, Preveza, Provatonas, Ptolemaida, Pylos, Pyrgos, Oinofyta, Orestiada, Servia, Serres, Sidirokastro, Sofades, Skala, Skydra, Sparti, Stageira, Stylida, Schimatari, Trikala, Tripoli, Florina;
 - on the islands of Alonissos, Antiparos, Evia, Zakynthos, Heraklia, Ios, Kea, Corfu, Cephalonia, Koufonisi, Lefkada, Mykonos, Naxos, Paros, Sikinos, Skiathos, Skopelos, Syros, Schoinousa, Folegandros.

the off-peak rate shall apply on the basis of 2 different time frames:

1.1. Continuous period (23:00–07:00): applies for 8 hours. It applies for consumers who are already using this option and wish to keep it as is.

1.2. The split-hour option timetable, i.e. 2 hours in the afternoon (15:00–17:00) and 6 hours at night (02:00–08:00), i.e. a total of 8 hours. This shall apply to the following consumer groups:

- Consumers who have already used the 02:00–08:00 and 15:00–17:00 option until 30.04.2019;
- New consumers applying for off-peak rates who can use solely this option;
- Consumers who use the continuous option but wish to move to the split-hour option (users of this category shall not be able to return to the continuous option).

2. Residential consumers registered in the wider region of Thessaloniki shall have 2 options:

2.1. Continuous period (23:00-07:00). It applies for consumers who are already using this option and who do not wish to move to the other option.

2.2. Split-hour off-peak rates, between 02:00-08:00 and 15:00-17:00 (8 hours each day). It applies for consumers who have already used the 02:00-08:00 and 15:00-17:00 split-hour option until 30.04.2019. Those who have opted for the 23:00-07:00 option and wish to move to the split-hour option (02:00-08:00 and 15:00-17:00), but they shall not be entitled to move back to the continuous option.

3. On the islands of Crete (in the wider areas of Heraklion, Rethymnon, Ierapetra, Agios Nikolaos, Siteia, Chania, Stalida (Heraklion), Moires (Heraklion), Praitoria (Heraklion), Vryses (Chania) and Agia (Chania), as well as on the islands of: Kalymnos, Kos, Leipsoi, Leros, Lesvos, Limnos, Milos, Nisyros, Rhodes, Samos, Santorini, Tilos, Halki, Chios, the following shall apply:

3.1. Off-peak rates shall apply at two different time options: the continuous option (23.00-07.00) and the split-hour option (02.00-08.00 and 15.30-17.30).

3.2. The split-hour option shall apply for all new residential consumers requesting off-peak rates.

Consumers who are currently using the continuous option can stay in this option. If they wish to move to the split-hour option, they can send their application to the competent HEDNO SA department, but they shall not be entitled to move back to the continuous option.

3.3. The continuous option shall no longer apply for new consumers- it shall only apply for those who already use it. For geographical regions using a time switch, the only available off-rate period is the continuous option.

4. For residential consumers registered in all other regions of Greece, the available off-rate period is the continuous option (23:00-07:00), as currently applied.

Athens, Friday, October 25, 2019

Press Office