# New Low Voltage Connection Request

Key points for submitting your application & new features!
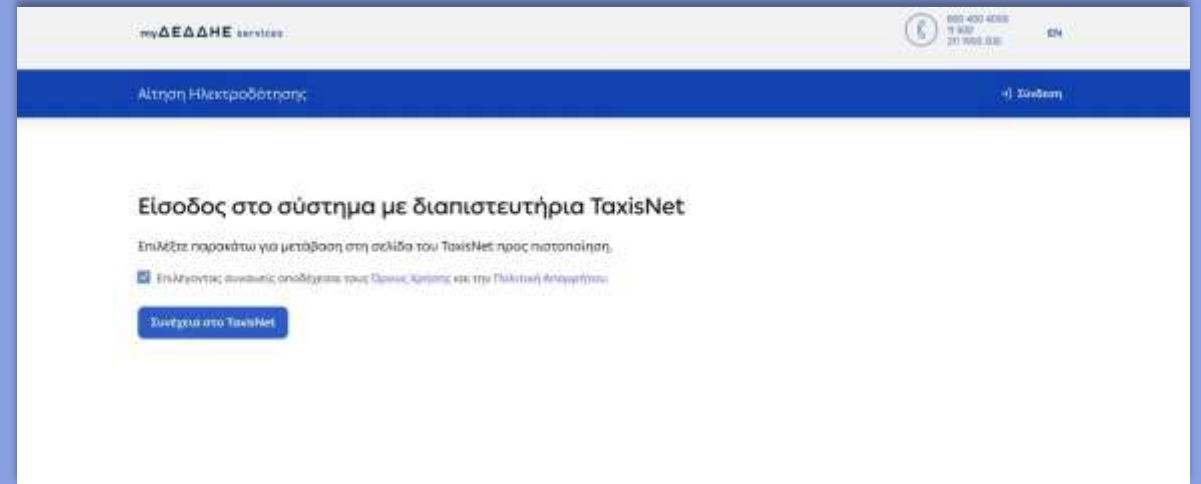
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You can submit the **request yourself or authorize a third party to submit it on your behalf.**

These options apply to both **natural** persons and **legal** entities.

To log in to the platform, please **enter your personal or company TaxisNet codes.**

**When starting the application**, there is no need to manually enter detailed personal or company information, as this data is automatically pre-filled based on the information retrieved from TaxisNet.

**All you need to do is:**

- Enter your contact details (mobile phone number and email address).
- Confirm your information using the unique 6-digit one-time password (OTP) that will be sent to you.

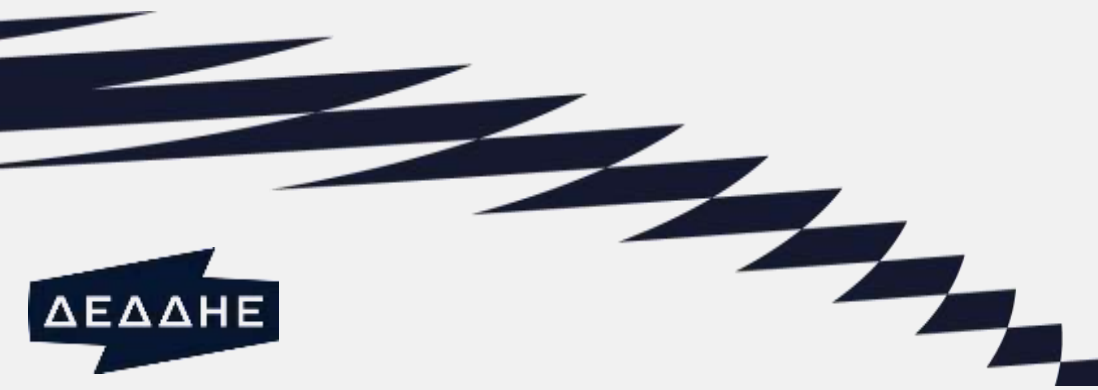You will receive updates on the progress of your application at the contact details you have provided.

When registering the details of the property for which you wish to submit an application, the following options are available:

- **Application for a New Connection**
- **Application for Electricity Connection to an Existing Supply**

In the second case, you will be required to **enter the Supply Number.**

**Important: To submit your application, your engineer must have issued a Certificate of Connection to the public utility networks via the TEE e-Licenses platform, and the certificate must be valid at the time of application submission.**

Once you have the certificate, simply **enter its application number in the system.**

The platform is now directly connected to TEE, so **no PDF attachment is required**.

**Info: You must provide one Certificate of Connection for each requested supply point.**
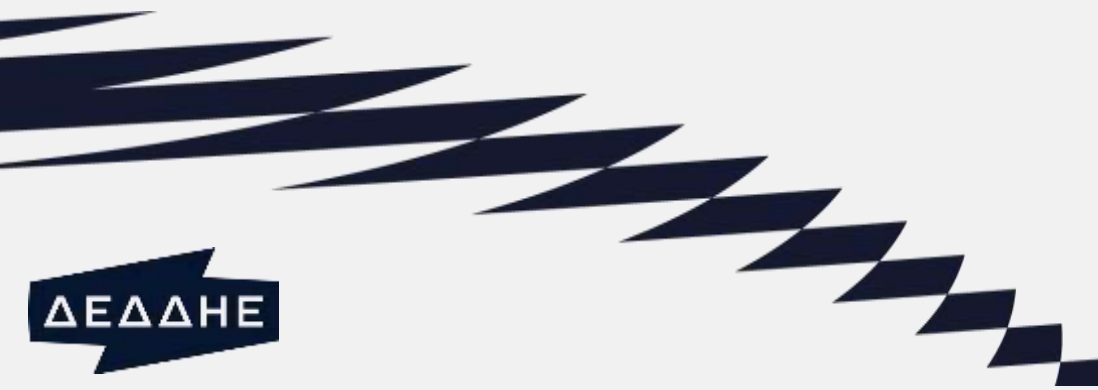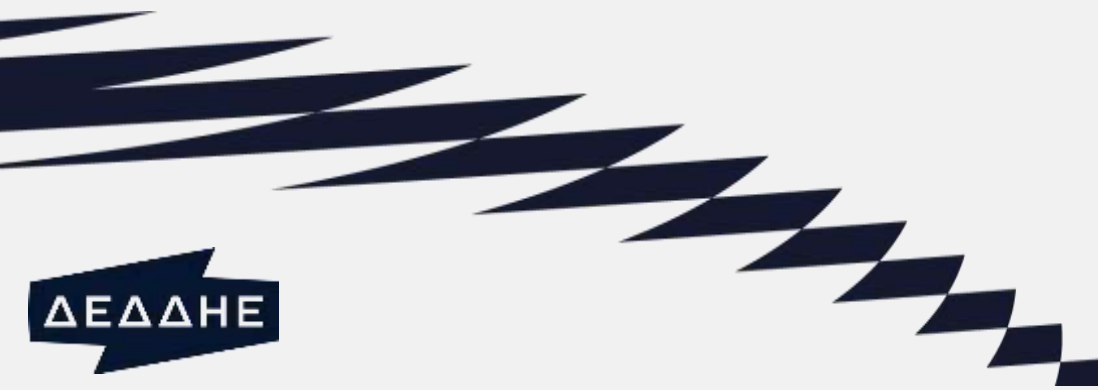


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The application process is further simplified **through dynamic field completion**, which adapts based on your selected options.



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Once all the basic information for your request has been completed, the system will prompt you to **attach any supporting documents** required for the successful submission of your application.

The supporting documents are divided into two categories:

- **Essential Supporting Documents**: Required for the application to be submitted.
- **Construction & Electrification Documents**: These are not required at the time of submission and can be uploaded at a later stage, at your convenience, prior to electrification.

Once your application has been successfully submitted, a unique request number will be generated. You can use this number to track the progress of your application at any time until the final registration step.

Through myΔΕΔΔΗΕ services and after **logging in with your TaxisNet credentials**, you can now get a complete overview of your application, its progress, and the supporting documents.
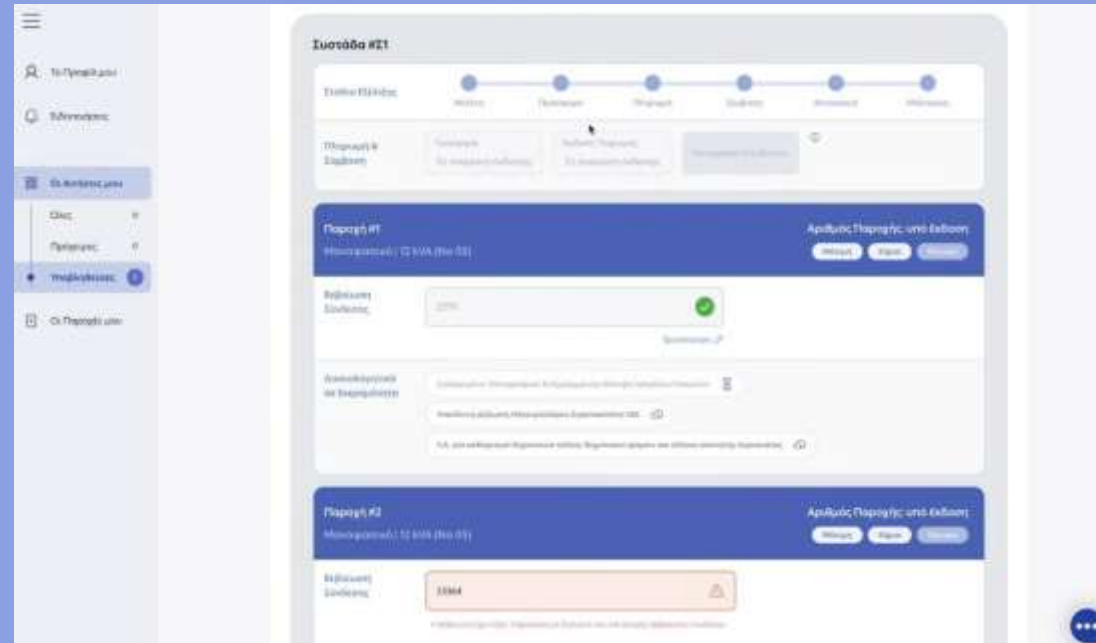
After successfully submitting your application, you can:

1. View your profile, including personal information retrieved from TaxisNet and the option to edit your contact details.
2. Access a summary of all notifications related to your application, including those sent to the contact details you provided.





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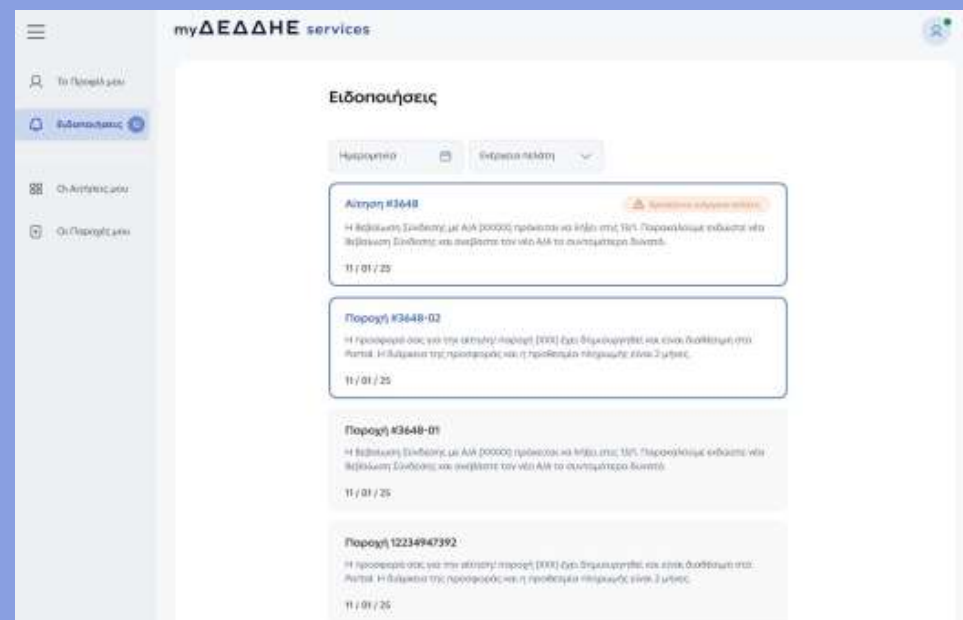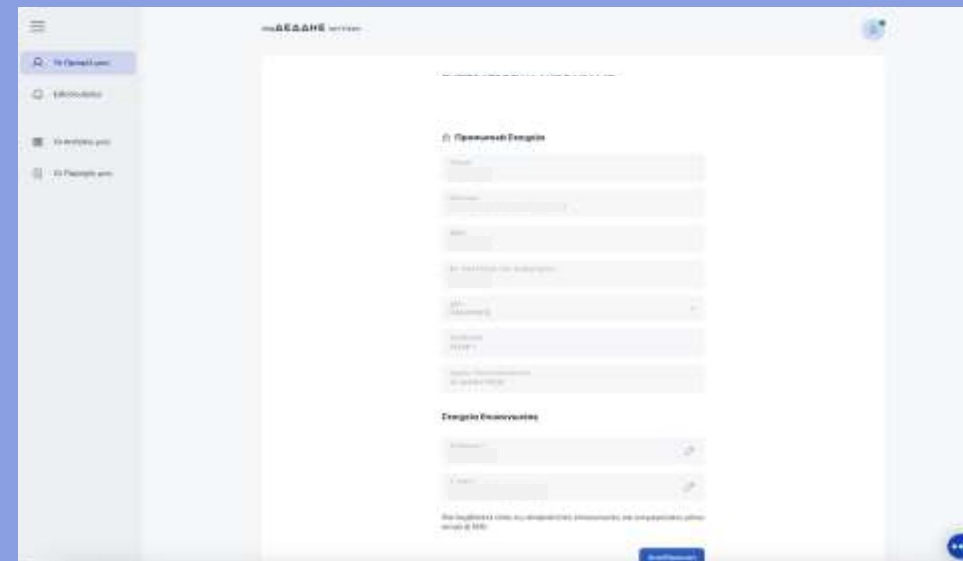
3. View all notifications related to your application that have been sent to your registered contact details
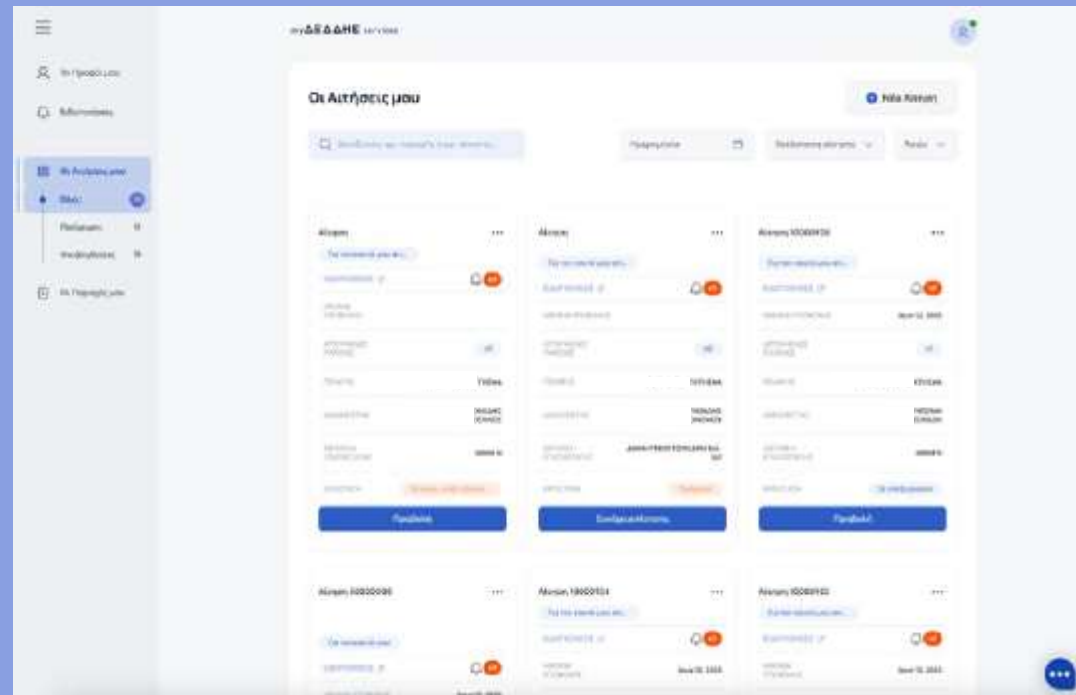


4. View all your applications—whether submitted or still in draft form—and edit or withdraw them before final submission.
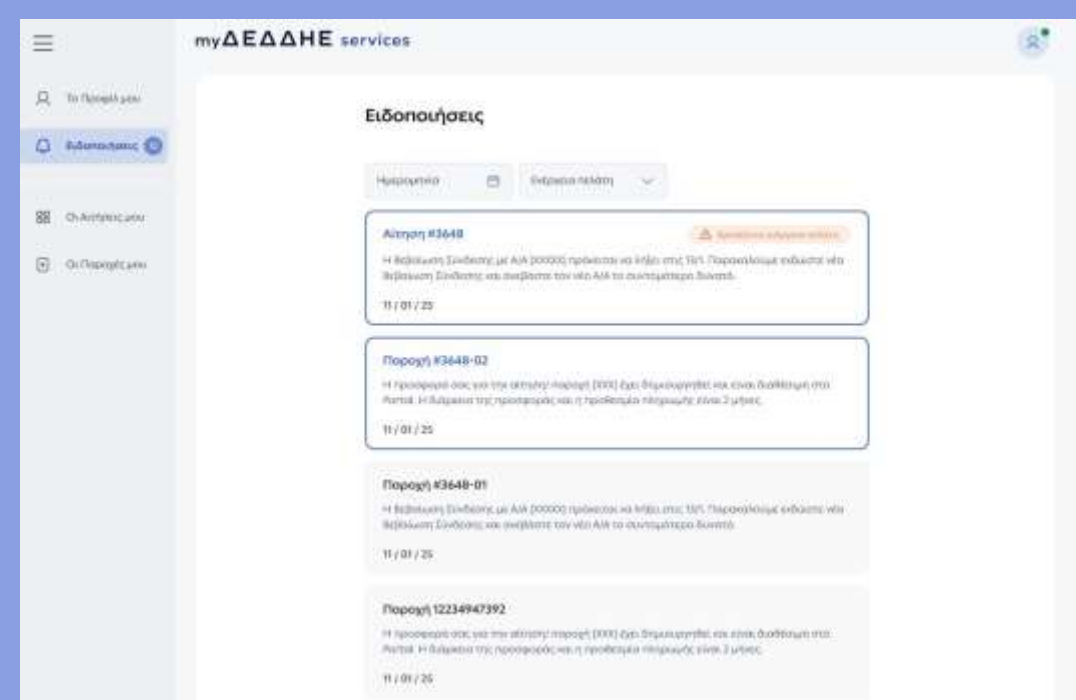
5. Track the progress of your application in real time, from submission to activation.

6. Access detailed information on the amount owed, the RF payment code, and the connection offer.

7. Sign the connection contract and submit the required supporting documents to complete your request.

# Would you like to grant authorization?

Regardless of whether you are a natural person or a legal entity, you may act as the application manager by submitting a request on behalf of the customer as their representative or authorized agent.

• Upon logging into the system, the details of the client you represent are automatically populated; you are only required to enter their Tax Identification Number (TIN).







• When registering customer-representative details, the information will be automatically pre-filled if the company is registered with the General Commercial Registry (GEMI) and its details are up to date and accessible. Otherwise, the representative will need to enter the information manually.
• Before submitting the application, the representative must provide proof of legal authorization to act on behalf of the applicant.

To complete the authorization process, there are two available options:

- Attach the electronic authorization file issued via gov.gr, or
- Invite the customer you represent to confirm the authorization electronically.

Once the authorizing party receives the relevant notification, they will be prompted to log in to the myDEDDIE services platform using their personal or company TaxisNet credentials, verify their personal details, and approve or reject the authorization request.
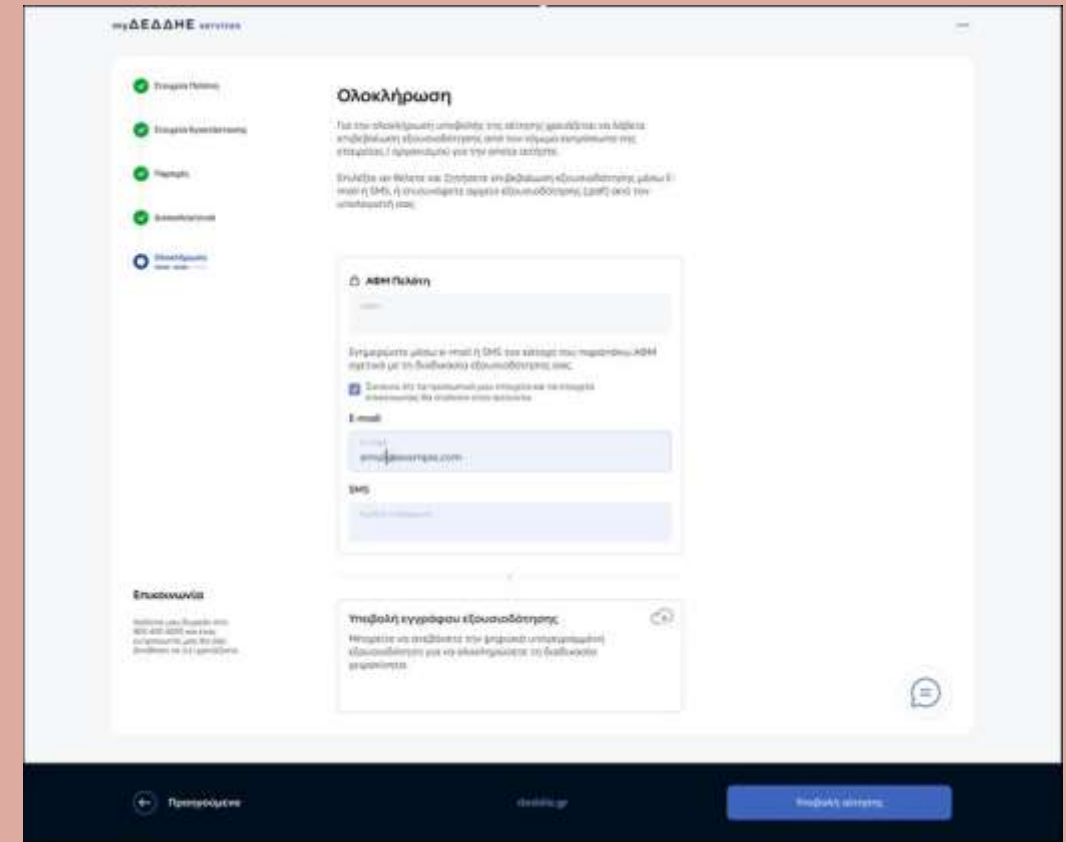
In summary, through your account on myDEDDIE services, you can:

✨ View your profile by logging in with your TaxisNet credientials

📩 Access all notifications you have received

🗂️ View all your applications, whether submitted or in draft form

⚙️ Edit or withdraw applications before final submission

📍 Track the progress of your application

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A New Digital Era!