



## Press Release

## HEDNO urges customers to remain vigilant against fraud attempts

HEDNO once again urges its customers to remain vigilant, as recent weeks have seen an increase in fraud attempts by individuals falsely posing as Company employees or representatives.

The fraudsters contact citizens by phone, using unknown mobile numbers, and attempt to deceive them by falsely claiming to act on behalf of HEDNO or another organization. Typical tactics include citing "high electricity bills," requesting information about household appliances (such as air conditioners), and then trying to obtain details about valuables or cash, even arranging meetings for a supposed "inspection."

HEDNO strongly reminds its customers that:

- It never requests information regarding money, valuables, or personal belongings.
- It never carries out inspections following a telephone call.

If you receive such a call:

- ✗ Do not share any personal information.
- ✗ Do not arrange any meeting.

For any concerns or doubts, customers should contact HEDNO directly at Customer Support: 800 400 4000.

Athens,  
20 October 2021

Press Office