



Press release

## **Strengthening Data Resilience with New Technologies – Rapid Recovery from Cyberattacks**

HEDNO is enhancing its data protection strategy by adopting an integrated solution that ensures rapid recovery from cyberattacks, natural disasters, or other unforeseen events.

Specifically, by implementing Commvault Cloud Cyber Resiliency and Commvault Hyperscale solutions, the company has achieved a reduction of more than 50% in the recovery time of critical databases, while recovery speed has increased by 60%. This translates into a significant reduction in downtime for the company's critical services. At the same time, data availability and security are ensured through proactive monitoring, continuous risk assessment, and automated incident reporting.

HEDNO has designed a hybrid backup environment, following the "3-2-1" approach and utilizing air-gapped technologies to achieve maximum protection, in collaboration with Performance Technologies. The new solution integrates Artificial Intelligence (AI) and Machine Learning (ML) technologies to enable immediate detection of anomalies, threats, and ransomware attacks. In addition, automated processes provide round-the-clock monitoring throughout the year and fast disaster recovery, while backup copies are created to support both on-premise and cloud-based systems.

The adoption of a reliable cyber-resilience framework has become imperative due to the continuous increase in data volume, which demands efficient management beyond traditional methods. Protecting sensitive information – while maintaining compliance with key regulatory frameworks such as **GDPR** and **NIS2** – and ensuring extensive management and oversight remain top priorities for HEDNO.

Anastasios Manos, CEO of HEDNO, stated: *"The growing volume of data has made its protection a necessity, especially as HEDNO accelerates its digital transformation. By*



*adopting innovative solutions and setting clear objectives, we have significantly strengthened our data protection strategy, ensuring the security and availability of our critical energy services."*

Digital transformation is a strategic priority for HEDNO. The Operator is rapidly modernizing its services to citizens, internal operations, work model, and network investments – with the ultimate goal of delivering an efficient, secure, and reliable electricity system and ensuring fair pricing for all.

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Press Office