



Press Release

HEDNO Urges Customers to Remain Vigilant Against Fraud Attempts

Following the recent arrests of members of criminal groups involved in cases of fraud against citizens, as well as similar incidents reported in recent months, HEDNO once again urges its customers to remain vigilant against fraud attempts by individuals falsely claiming to be Company employees or representatives.

The fraudsters contact citizens over telephone using unknown mobile numbers and attempt to mislead them by claiming to act on behalf of HEDNO or another organization. In particular, they may claim that there are "outstanding electricity bills", ask questions about electrical appliances (such as air-conditioning units), and subsequently attempt to obtain information about valuables or cash, even proposing appointments for a purported "inspection".

HEDNO wishes to emphasize the following:

HEDNO never requests information about money or valuables.

HEDNO never schedules inspections through unsolicited telephone calls from unknown numbers.

If you receive such a call:

- ✗ Do not disclose any personal information.
- ✗ Do not arrange any meeting.
- ✗ Do not hand over money, valuables or personal belongings to anyone.

If you have any doubts, please contact HEDNO's Customer Support directly on 800 400 4000.

Athens,
6 July 2026

Press Office

