INFORMATION SECURITY

HEDNO applies an Information Security Management System (ISMS) and is committed to effectively implement it and provide sufficient resources for its continuous improvement to ensure:

- The continuous protection of information from possible unauthorized access.
- The continuous assurance of the confidentiality of the information of HEDNO, its customers and associates.
- The steady maintenance of the integrity of the information of HEDNO, its customers and associates.
- The continuous assurance of the availability of information and operational procedures.
- The continuous monitoring and observance of HEDNO's legislative and regulatory requirements.
- The Operational Continuity Plan is observed and controlled for its efficacy.
- The continuous training in Information Security for all HEDNO employees.
- The development and application of appropriate procedures and individual security policies for the support of said policy, including technical and organizational protection measures.
- The compliance with the law and the requirements of ISO 27001:2013 standard, by continuously monitoring the application of the Information Security Management System - ISMS
- The (confirmed or presumed) information security breaches are reported to the Information Security Officer, are meticulously investigated and dealt with, promptly and effectively.
- The Information Security Officer is responsible for the observance of Information Security Policies and the provision of support and advice when implemented.
- Compulsory compliance with the Information Security Policy for all working for or cooperating with HEDNO.
- Possible breaches of the Security Policies are subject to penalties, according to the applicable Greek and European legislation.